Impact Signposts



Shifting from Outputs to Outcomes

CSnet usage data reveals a powerful shift as organisations move beyond tracking activity outputs to focusing on measuring social outcomes & using real- time data analysis.

Percentage	What is measured?
94%	Organisations that use CSnet are multi-funded multi-program service system.
91%	Organisations measure wellbeing using surveys & assessments in CSnet
84%	Organisations measure wellbeing outcomes domains against an Outcomes Framework. *(One organisation has 15 Outcomes Frameworks in use)*

Number	What is measured?	Increase from 2023
1.2 million+	Sessions of support recorded by workers	9%
115,000+	Surveys & assessments created to measure wellbeing	45%
519,000+	Outcomes measured against wellbeing domains and outcomes frameworks	28%
	Clients were surveyed for their perspective on what's changing through support	52%
	Clients whose wellbeing outcomes were measured	39%
126,000+	Reports run for analysis of data & service improvement	